NOTICE INVITING QUOTATIONS

Quotations are invited for the supply and installation of web based customised application software suitable for Agro Bazaars under the Corporation.

THE KERALA AGRO INDUSTRIES CORPORATION LTD

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The scope of the work - Supply Chain Management System

The web based application Software specially designed for the KAICO head office, which supports other branches for retail billing management. The application should be in a SaaS model (Software as a Service). It covers all major operations like Sales, Purchase, Inventory, Replenishment, Financial Accounting, MIS & VAT reports, Claims and Returns. It should be secure and compatible with Windows Operating System for managing sales at Agro Bazaars.

➢ The software solution should be a web application, developed in Microsoft.NET platform with SQL Server back end.
➢ The software solution should be designed in such a way that it can handle large quantities of data for analysis and generation of reports.
➢ Required Software developed should be able to work seamlessly with the existing data base.
➢ Cross browser compatible, user-friendly design
   a.W3C CSS 3 and xHTML compliant designs

Modules should Includes :

✓ Master Data Management
✓ Inventory Management
✓ Central Purchase
✓ Location-wise Vat / Sales Tax Management
✓ Loyalty & Promotions
✓ Purchase Order Management system
✓ Price & Credit Control
✓ Purchase Import From Excel/dbf/csv/txt Files
✓ Sales Order & Invoicing
✓ Parcel & Dispatch Handling
✓ Cash and Fund flow with Bank Planning
✓ Multi Store/Godown Management.
✓ Inbuilt Chatting System To Give Message To Users
✓ Self-designed Invoice & Other Formats
✓ Financial Accounting
✓ MIS, BI & Statutory Reports
✓ Warehouse Management
✓ Price & Credit Control
✓ Offer & Claim Management
✓ Central Accounting
✓ Module Level And Function Level Security Based On User, Role And Site

The software shall have provision for generating / printing the following:

1. Cash Receipt:
2. Invoice /Bill:
3. Proforma Invoice / Quotation:
4. Indent, Challan, Cash Bill,
5. credit note,
6. Facility for generating email/letters.
7. Sales report for a particular item, sales outlet wise, List of Non selling items, etc for a particular period.
8. Sales comparison, sales statement for each price / item, Price/item wise Sales Analysis for a particular period, etc
9. Summary of invoices/ purchases for a period
10. All reports, outputs shall be in English.
11. Provision should be there to upgrade the software package in order to generate more reports as per the requirement of KAICO.
12. The software shall have provision for Importing data from existing software for sales and inventory wherever available / possible. The software shall also have provision for backup, restoration of data with following features: backup of data at regular intervals and also at the end of financial year, compression of data during financial year-end backup, restoration of data backed up, preparation of reports using the backup data for the previous financial years.

Scope of work:

(a) Supply and install secure, customized software having the above mentioned specifications/ features for retail management with security features and compatible with Windows Operating System, for managing retailing business at Agro Bazaars within 15 days from the date issue of supply order.

However, the anytime taken by KAICO to provide information / clarification to the contractor will be deducted from the total time taken by the contractor to develop the software.

(b) The software will be required to be developed as per the requirements of KAICO, within the overall objective of the project.

(c) Maintain and modify the software as per the requirement of KAICO

(d) Provide necessary training for the users of the software.

(e) Provide technical support to officers of KAICO for all the problems faced by them in connection with installation / use of this software.

(f) The software must be reliable, fool-proof and secure. Modification and up-gradation of the software can become necessary due to change in KAICO policies, requirements etc. Thus, the software will have to be maintained, modified and upgraded by the contractor, as per the requirements specified by KAICO, during the tenure of the contract.

The last date for the submission of Quotation is on 07.07.2017, 3:00PM

Eligibility criteria:

a) The bidder should be a legal entity having an office in India and must have necessary registration for carrying out such or related business in India..

b) The bidder must have supplied software for sales and inventory (or equivalent software) costing more than 5 lakhs. Minimum two such work should have been carried out during the past three years (1 April 2014 to 31 Mar 2017). Evidences in this regard, like completion certificates issued by the client, are required to be submitted.

\# KAICO is having 11 sales outlet at various locations in Kerala. Details are available in our website www.keralaagro.com.

\# Details of Hardware required for the software and compatibility with popular OS may also be mentioned in the quotation. User friendly installer must be provided for the software. The software will be required to have user profiles and will be required to keep track of user activity (like login time, log off time etc).

\# User manual (operation manual), installation guide (in soft form), Help Menu

will also be required to be provided.

The contractor must himself execute the work.

KAIO is having 11 sales outlets throughout Kerala .Details are available in website at: www.keralaagro.com. The contractor will be required to provide Technical support through telephone, fax, letter, remote access software viz Team Viewer etc at all the sales outlets of KAICO for issue relating to the use of software. If the contractor is unable to solve the problem through telephone/ remote access software he will be required to visit the concerned sales office to resolve the issue within two days. A penalty of 5% of the contract value will be levied by KAICO for delay of each day in rectifying the defect of software. KAICO has the right to terminate the contract if the delay is prolonged or if the work done by the contractor is not found satisfactory. The contractor may seek extension from KAICO in writing, in case of genuine ground, by furnishing the reasons for delay. It will be at the sole discretion of KAICO to accept or reject the request for extension of time for rectifying the defects of the software. It will be the responsibility of the contractor to satisfactorily solve all the technical difficulties faced by KAICO sales offices during the contract period. No additional payment would be made by KAICO to the contractor for providing technical support.

Warranty: The software will be under warranty for a period of 12 months from the date of implementation of the final version of the software. Any modification / maintenance / improvement required in the software during the warranty period has to be done free of cost by the contractor. Annual charges will be applicable after expiry of warranty period.

Terms and Conditions of Payment:
Payments will be released after 30 days of successful completion of part of work / time period , as per the norms

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Annual Maintenance charges if any divided later after the expiry of warranty period.

KAICO has the right to reject the software supplied , if KAICO is convinced that it is of inferior quality or if it contains bugs or if there is frequent breakdown or if there is interruption in the software.